



Blackboard

## Web Conferencing - System Requirements for Blackboard Collaborate Web Conferencing 12.6

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**Product:** Collaborate -Web Conferencing

**Client Technologies:**

# Blackboard Collaborate Web Conferencing System Requirements

Below, please find the supported Operating Systems, supported Internet Browsers, and recommended system specifications for using Blackboard Collaborate web conferencing 12.6.

### Definitions of Terms

**Certified:** fully tested and supported.

**Compatible:** partially tested and supported.

**Provisional:** untested but supported.

**Unsupported:** impossible or not supported.

**Note:** Later versions of a browser or operating system labeled Compatible or Certified are **provisionally supported** by Blackboard Collaborate Support unless otherwise noted.

## Blackboard Collaborate Web Conferencing

	Internet Explorer 8	Internet Explorer 9	Internet Explorer 10	Internet Explorer 11	Microsoft Edge	<a href="#">Firefox (Latest Stable Release)</a>	<a href="#">Chrome (Stable Channel)</a>
<b>Windows Vista®</b>	Compatible	Certified	Unsupported	Unsupported	Unsupported	Compatible	Compatible
<b>Windows 7</b>	Compatible	Certified	Provisional	Certified	Unsupported	Certified	Certified
<b>Windows 8</b>	Unsupported	Unsupported	Certified	Certified	Unsupported	Certified	Certified
<b>Windows 10</b>	Unsupported	Unsupported	Unsupported	Unsupported	Certified	Certified	Certified
<b>Safari 6.0</b>	<b>Safari 7.0</b>	<b>Safari 8.0</b>				<a href="#">Firefox (Latest Stable Release)</a>	<a href="#">Chrome (Stable Channel)</a>

<b>Mac OS 10.7</b>	Provisional	Provisional	Unsupported	Provisional	Unsupported - Please review the end note below if using Java 7 with Mac.
<b>Mac OS 10.8</b>	Certified	Unsupported	Unsupported	Certified	Unsupported - Please review the end note below if using Java 7 with Mac.
<b>Mac OS 10.9</b>	Unsupported	Certified	Certified	Certified	Unsupported - Please review the end note below if using Java 7 with Mac.
<b>Mac OS 10.10</b>	Unsupported	Unsupported	Certified- Please review end note below about using the Blackboard Collaborate Launcher.	Certified - Please review end note below about using the Blackboard Collaborate Launcher.	Unsupported - Please review the end note below if using Java 7 with Mac.
<b>Mac OS 10.11</b>	Unsupported	Unsupported	Certified - Please review end note below about using the Blackboard Collaborate Launcher.	Certified - Please review end note below about using the Blackboard Collaborate Launcher.	Unsupported - Please review the end note below if using Java 7 with Mac.
				<b>Firefox (Latest Stable Release)*</b>	
<b>Ubuntu 11.10 (64 bit with 64 bit JVM)</b>				Compatible	

**Firefox (Latest Stable Release)** - For information on Firefox's public development channels, refer to [Firefox's Releases page](#). All other Firefox channels are unsupported.

**Chrome (Stable Channel)** - For information on Chrome's release channels, refer to the [Chrome Release Channels](#) page. All other Chrome channels are unsupported. Chrome does not support Java 7 on the Mac platform. A 64-bit browser (Safari or Firefox, for example) is required to run Java 7 on Mac OS X. 32-bit browsers such as Chrome do not support Java 7 on the Mac platform.

**Chrome OS** - Chrome OS and Chromebooks are **NOT** supported for use with Blackboard Collaborate web conferencing.

**Important Note for Mac OS 10.10 and Mac OS 10.11 users** - Java 8 is NOT supported, you must use the Blackboard Collaborate Launcher to launch your sessions and recordings. Please review [KBA 000037998](#) for more information on how to download the Blackboard Collaborate Launcher.

## Supported Java Versions

**Note:** 32 bit operating systems require a 32 bit JVM. 64 bit operating systems require a 64 bit JVM.

Operating System	Java Versions (JRE)
Windows Vista, 7,8	Java 7 and Java 8 Java Access Bridge 2.0.1
Mac OS X	Oracle Java 7
Linux	Java 7 and Java 8 64 bit JVM's with 64 bit Operating Systems

## Additional Requirements:

- 256 MB RAM
- 20 MB free disk space
- Internet Access - 28.8 kbps speed or above (Broadband connection highly recommended)
- Soundcard with microphone and headphones (A headset with microphone/headphones is highly recommended)
- Webcam (optional)
- **Note:** Thin client solutions such as Citrix Metaframe and Virtual Machines are **not** supported for use with Blackboard Collaborate web conferencing.

## **System Requirements for Blackboard Collaborate mobile web conferencing:**

Blackboard Collaborate Mobile web conferencing system requirements: [Mobile - System Requirements for Blackboard Collaborate Mobile Web Conferencing](#).

## **Supported Document Versions:**

To find out which versions of Microsoft PowerPoint and OpenOffice/StarOffice Impress are supported in Blackboard Collaborate please refer to [Blackboard Collaborate - What versions of Microsoft PowerPoint and OpenOffice/StarOffice Impress can I use with Blackboard Collaborate Web Conferencing?](#)

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